



Mahmud El Adwi

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Palestinian

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SOCIAL PROFILES

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Mahmud El Adwi

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SKILLS

DIGITAL DRAWING 70%

COMMUNICATION SKILLS 90%

ORGANISATIONAL SKILLS 90%

PROJECT MANAGEMENT 80%

LANGUAGES

ARABIC NATIVE

ENGLISH FLUENT

ITALIAN FLUENT

GERMAN PROFICIENT

SPANISH PROFICIENT

SWEDISH INTERMEDIATE

WORK EXPERIENCE

Co-founder, COO, CMO & DPO

Qool s.r.l.

May 2021 - Current

- Developing and maintaining custom management software to streamline business operations and improve efficiency
- Designing and implementing healthcare-related applications to enhance patient care and operational workflows
- Specializing in AI, creating innovative solutions that drive advancements in various fields, including healthcare and business automation
- Ensuring data protection and compliance as the Data Protection Officer (DPO)

Programmer

Centro Medico Tiziano

May 2022 - Current

- Developing and maintaining management software to streamline business operations
- Designing and implementing healthcare-related applications to enhance patient care and operational efficiency
- Specializing in artificial intelligence, creating innovative AI solutions that drive advancements in various fields
- Focusing on AI applications in healthcare and business automation

COVID department manager

Centro Medico Tiziano

November 2020 - April 2022

- Management of communication between laboratory and healthcare personnel
- Full management of patients appointments, check-in, and report tests results
- Cash holding and administrative-accounting functions
- Management of technical assistance

Receptionist & IT manager

Leaving Room Italia

November 2019 - April 2021

- Management of reservations and booking of various facilities
- Full assistance to guests or owners of the facilities
- Cash holding and administrative-accounting functions
- Management of various services such as cleaning, check-in and technical assistance
- Management of the full IT infrastructure
- Programming
- Management of marketing and advertising

Receptionist

Frattina Grand Suite

May 2019 - October 2019

- Management of reservations and bookings
- Full assistance to clients and guests
- Cash holding and administrative-accounting functions
- Programming

Call center operator

3D2B

March 2019 - May 2019

- Telemarketing and outbound call service
- Promotion and sale of various articles and services (by telephone and computer)

- Products description
- Processing of customer data during telephone calls

Data collector

IOM (International Organization for Migration)

July 2018 - September 2018

- On-field research and writing reports for IOM on the situation of migrants and gathering information on their journeys
- Data entry

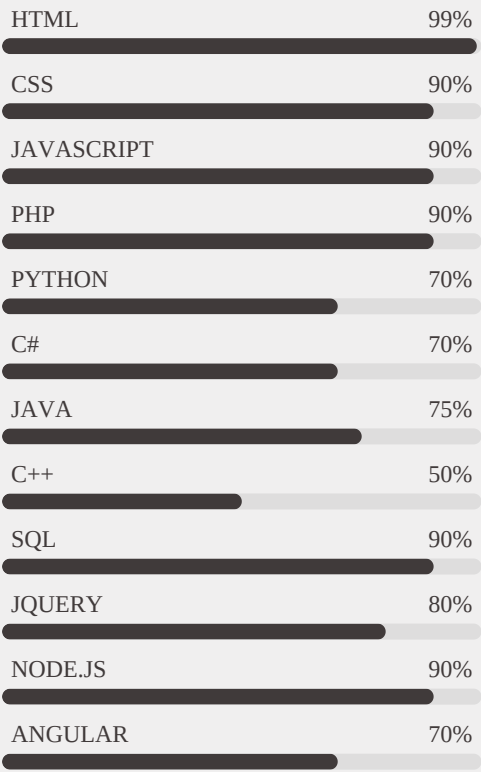
Cultural Mediator

Baobab Experience Association

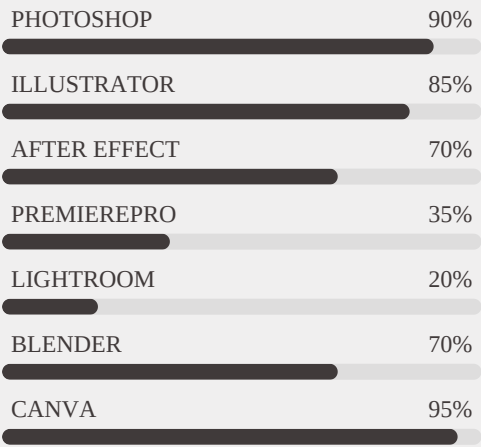
January 2017 - February 2018

- Conducted interviews in Arabic and English with migrants from MENA, East and West Africa
- Provided mediation and translation assistance to refugees and migrants
- Support for migrants getting legal help and medical assistance
- Took care of daily demands at the Baobab camp

CODING SKILLS



GRAFICA



EDUCATION AND TRAINING

Bachelor's degree

Roma Tre university

October 2018 - October 2021

Faculty of Languages, Literature and Foreign Cultures

Cultural mediator

(CPIA) Centri Provinciali per l'Istruzione degli Adulti, Rome (Italy)

March 2017 - September 2017

High School Diploma

Public School (Jamal Abdalnaser), El Marj (Libya)

June 2012 - July 2013

High school Diploma in Basic sciences and Physics

Certificate "Penetration Testing and Ethical Hacking"

CYBRARY

January 2018 - March 2018

Online course and certificate to test the capacity of websites to withstand cyber-attacks, and ethical hacking.

Online marketing Fundamentals qualification

Google, The digital garage, iab europe

April 2017 - May 2017

An online course offered by Google, the digital garage and iab europe.

INTERESTS & HOBBIES

